



# Capability Statement 2021-22

**Red Pony Group**

**30+ YEARS BUILDING POWERFUL  
RELATIONSHIPS IN TRANSPORT**

[www.redponygroup.com](http://www.redponygroup.com)



# Welcome

## About Red Pony Group



### 30+ Years Building Powerful Relationships in Transport

Commercial freight companies have a reputation for being less than reliable or having your product arrive in less than perfect condition.

We want you to feel that your shipment is important & is being taken care of.

**Red Pony Group is here to change that.**

We have a reputation for excellence when it comes to moving products or equipment.

We've taken 30 years of experience in two countries to bring the best quality of service possible to the Australian Market.

#### **Red Pony Group pride itself on:**

- Top quality service
- Taking responsibility for any items we transport
- Making sure your shipment arrives in the same condition it left in
- Keeping you and your customers informed of when their shipment will be delivered
- Monitoring shipments with video and pre/post checking to ensure they stay in good condition





**Quality of Service**

**Transport Responsibility**

**Superior Communication**

**Dedication to Clients**



# Insights

## Our Fleet & Capabilities



### Mitsubishi Fighter & UD MK

6 Tonne Carry

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10 Pallet Capacity

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**Availability:** Booking essential

**Equipped features:**

- Structural Curtains
- Tailgate\*\*
- Communications equipment

# Insights

## Our Fleet & Capabilities



### Commercial Car Carrier

3 Car Capacity

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Interstate ready

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**Availability:** Contract only

**Equipped features:**

- Communications equipment
- Up-to 3-6 medium/large vehicles

# Health, Safety & Compliance

## Our Approach



We take the safety of our teams very seriously.

### Health and Safety

Our people are our most valuable assets and their health and safety is our priority. Our management teams and employees are committed to a safe and healthy workplace. To achieve this, we believe it is important that:

- Staff are provided with reasonable and practicable safeguards to achieve a safe and healthy working environment
- Equipment, tools and machines are maintained and in good repair
- We take care in developing safe work methods and train our staff to these methods
- We believe that safety is the responsibility of all employees and we encourage ownership of work, health and safety requirements and practices.

### Compliance

Red Pony Group is committed to ensuring that all aspects of compliance, including Chain of Responsibility requirements, are met and maintained to the highest level. At Red Pony Group we achieve this by:

- Ensuring that all staff are trained and understand all aspects of the Chain of Responsibility (CoR)
- Empowering and encouraging our drivers to contribute to the continuous improvement of our CoR strategies.
- Implementing electronic monitoring and coaching systems to aid with the maintenance and further development of our systems
- Ensuring that compliance is front of mind for our people at all times.

# Red Pony Group

## Policies & Procedures

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### **Hazard, Injury, Damage and Near Hit reporting**

At Red Pony Group we believe that accidents and incidents can be avoided by taking a sensible and reasonable attitude to safety. Any obvious hazard is reported immediately to management. All injuries, no matter how minor, must be reported to management and any necessary first aid officers. We are proud of our safety performance.

### **Training**

All staff are required to undergo continuous training as it is our responsibility to all concerned that our people have a thorough understanding of industry standards safety and Chain of Responsibility. Red Pony Group is committed to the development of our employees, as we believe that this is key to achieving their full potential whilst improving performance and job satisfaction.

### **Medical Checks**

Pre-employment medicals are required for all Red Pony Group staff to ensure that all our staff are fit for the required duties they perform. In addition to our pre-employment medicals, Red Pony Group also conducts biannual medicals to ensure our drivers are fit and healthy. All drivers are required to be fully vaccinated against COVID-19 prior to starting with us.

### **Drug and Alcohol**

It is a requirement at Red Pony Group that all staff adhere to our drug and alcohol policy. They must not present themselves for duty whilst affected by alcohol, drugs or medications that have the potential to impair their ability to work safely. In addition, Red Pony Group conducts a thorough drug and alcohol screening at the commencement of employment, followed by a rigid random drug and alcohol testing process. This process ensures that all our employees are fit for duties.



# The Red Pony Shipping Guarantee

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## Freight Condition

We have systems and processes in place to ensure that your freight arrives in the same condition it leaves you. Red Pony Group inspects each shipment as it departs, enroute to and upon arrival to ensure there is no damage.

No fuss, no problems.



## Transport Monitoring

Each of our transporters is equipped with state-of-the-art video monitoring technology. This ensures we can monitor and record precisely what happens with every shipment at multiple angles.

We keep each video for 30 days from the date of delivery to ensure we can review this information at any time or by request of our valued customers.



## Superior Communication

Customers like to be kept informed of where their shipments are and how far away they might be from their destination.

Our drivers will keep you updated with their progress and when they will be delivering.



## Driver Accountability

Each of our drivers are held accountable for the upkeep of our vehicles, trailers and ensuring each of our customer guarantees are met from start to finish.

We have a strict pre-start checklist, pre & post transport process & more.



# Delivering Quality Results Everytime



## Commercial Responsibility

Sometimes accidents & damage occur - we get it!

Red Pony Group is fully insured for a variety of scenarios and, in the unlikely event of said event, will take full responsibility for damages should it be caused by something our team have done.



## Need More Information?

We're here to help. So if you do have questions, please reach out to our team any time.

[www.redponygroup.com](http://www.redponygroup.com)

[info@redponygroup.com](mailto:info@redponygroup.com)

# Protection Insurance Policies



*"Having the right level of coverage keeps us all above board"*

## Transport

### Goods in Transit Insurance

**Insurer:** Zurich

**Policy Number:** 5057775ZMC

**Limit:** \$1,000,000

### Commercial Motor Vehicle Insurance

**Insurer:** QBE

**Policy Number:** 104A651062MVA

**Limit:** \$32,500,000

## People & Public

### Public Liability Insurance

**Insurer:** Allianz

**Policy Number:** 142AN06685COM

**Limit:** \$10,000,000

# Ready to connect?

## Contact

### Red Pony Group

[www.redponygroup.com](http://www.redponygroup.com)  
[info@redponygroup.com](mailto:info@redponygroup.com)